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RECONFIGURABLE COMPUTING

BLUESTREAM
CONTENT SOLUTIONS

CASE STUDY

XDocs CCMS five years on

continuously delivering value and supporting evolving processes

Background

Cutting edge hi-tech equipment requires comprehensive and accessible documentation. This puts pressure on technical documentation departments, custom products and regular upgrades increases this pressure.

In 2014 and at the leading edge of their industry, Danish technology company Napatech needed to overhaul their authoring processes and tools to support the creation of better content in a reduced timeframe. Information needed to be more accessible to end users and consistent across the whole product set.
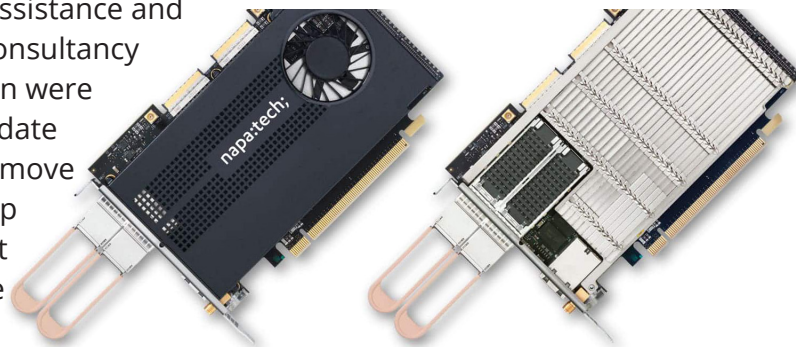
The Solution

The Napatech team already had some practical experience of DITA but felt they could still benefit from some outside assistance and guidance. UK consultancy company Mekon were engaged to validate the decision to move to DITA and help Napatech select the appropriate tools.

A short engagement confirmed DITA was a good technology fit and identified Bluestream XDocs CCMS and Ixiasoft as the most likely CCMS to meet Napatech's immediate and future needs.

A comprehensive guided hands-on evaluation was conducted. Dozens of use cases and user stories were tested across both systems.

This thorough direct comparison testing resulted in the selection of Bluestream's XDocs CCMS.

Napatech also adopted oXygen XML Author for content creation.

Bluestream has solutions for all your content challenges.

Complete, end-to-end, content management system that comfortably accommodates distributed work teams and collaborative workflows.

Fully incorporate SMEs into the content lifecycle with simple to use browser and desktop based collaboration and content creation applications.

Agile, automated, responsive content delivery that readers can find and share.
Smart localization tools to help you manage and deliver translations to your global audiences.

Unlimited possibilities to integrate with other systems via comprehensive APIs.

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Outcome

Adopting DITA delivered a major productivity boost to Napatech's authoring team – reducing lead time and creating capacity to work on multiple projects in parallel. The team were also able to contribute accurate, timely product data for the marketing team to include in their promotional materials, with no loss of visual appeal or brand identity.

Moving to DITA has enabled Napatech to effectively reuse their content when creating documentation for multiple hardware platforms and product variants.

Five years on, the content lifecycle has evolved to meet new challenges and continues to be effectively underpinned by Bluestream's XDocs.

QUOTE

"The move to DITA enabled Napatech to improve the quality of our documentation whilst reducing lead time and creating capacity to work on multiple projects in parallel.

The decision to select XDocs has certainly been validated and we look forward to continuing to work with the Bluestream Team."

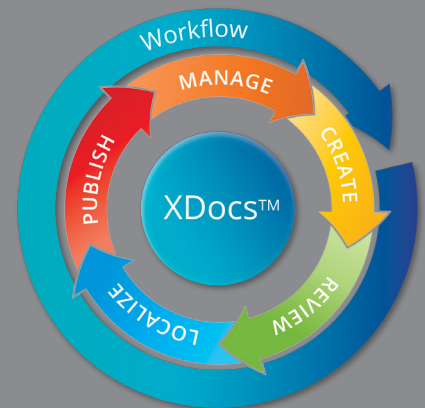**– Simon Lincoln, Director, Product Marketing**

About Napatech

Napatech helps companies to reimagine their business by bringing Hyperscale computing benefits to IT organizations of every size. They enhance open and standard virtualized servers to boost innovation and release valuable computing resources that improve services and increase revenue. Their reconfigurable computing platform™ is based on a broad set of FPGA software for leading IT compute, network and security applications that are supported on a wide array of FPGA hardware designs.

About Bluestream

Bluestream provide the XDocs CCMS, a DITA-based Component Content Management System (CCMS) – the leading single vendor solution for organizations looking to improve and enhance their information workflow.

With unrivaled modular functionality and comprehensive open APIs together with a unique rapid deployment methodology, Bluestream are inspiring teams of authors to create powerful user-focused content that can be flexibly delivered to any device or platform.

Bluestream customers range from Fortune 100 organizations seeking complex cross- departmental documentation solutions to small businesses containing single author teams.