

XDocs XDelivery Platform

Enhance the end-user experience for
your Customers



Help your customers succeed — empower them with easy findable, dynamic access to your current product content, whilst reducing the burden on your technical support and training teams.

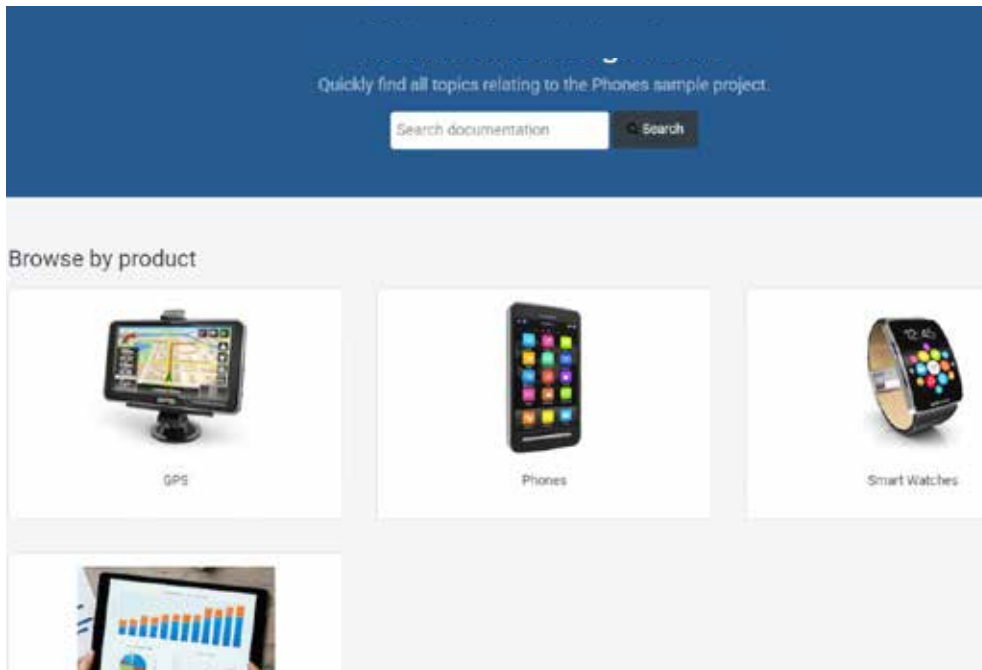
XDocs XDelivery Platform from Bluestream offers intelligent delivery of your product content for your customers and prospects, thus improving both their pre-sales and post-sales experience.

XDocs XDelivery Platform publishes feature-rich content directly from your XDocs CCMS:

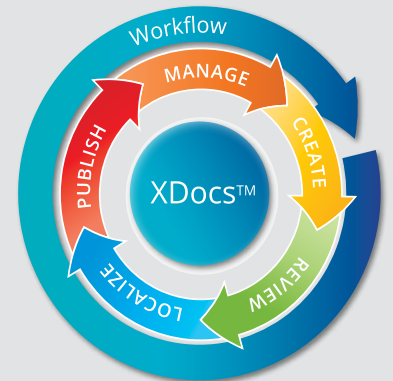
- Configure the **XDocs Delivery Platform** with ease and build your own self service Portals
- Package your product content with your brand and style
- Enjoy enterprise class content delivery from an enterprise class CCMS
- Automate the pull of approved content directly from your source server
- Interact with internal and external content consumers
- Integrate with JIRA, Salesforce, Zendesk, PLM, ERP systems and other tools in your content lifecycle
- Provide your content consumers with faceted search
- Display your multimedia and multilingual content
- Let your content adapt to the screen size
- Serve up relevant content with variable user permissions

Enterprise class content delivery from an enterprise class CCMS

XDocs CCMS offers all the tools and benefits of intelligent, structured content – efficiency in creating, updating, and managing source language and translated content – and now the **XDocs Delivery Platform** offers you parallel efficiency in delivering your content to your customers – and all your content consumers.



With XDocs Delivery Platform, your customers can easily search, browse, find, and share your approved knowledge assets faster and more efficiently in HTML, PDF, eBook and other formats from any device.



Control every step of your content lifecycle with unparalleled agility. XDocs provides you with an enterprise end-to-end content solution.

Capture and Share

XDocs XDelivery Platform has the power to capture all the knowledge resources (quick start, product specs, user guides, training, support, marketing and more) within your organization and allows you to efficiently update and share them with your customers and your internal content consumers.

You can also import and index non-XML files such as legacy PDFs putting all of your information assets in a single place.

When integrated with 3rd party systems such as Salesforce a single search in an XDelivery portal will return results and links for content in other locations.

Find out how XDocs can revolutionize your content.
Contact us today at info@bluestream.com.