

XDocs Knowledge Base

Enhance the end-user experience for
your Customers



GPS



Phones



Help your customers succeed—empower them with findable, dynamic access to your current product content whilst reducing the burden on technical support and training.

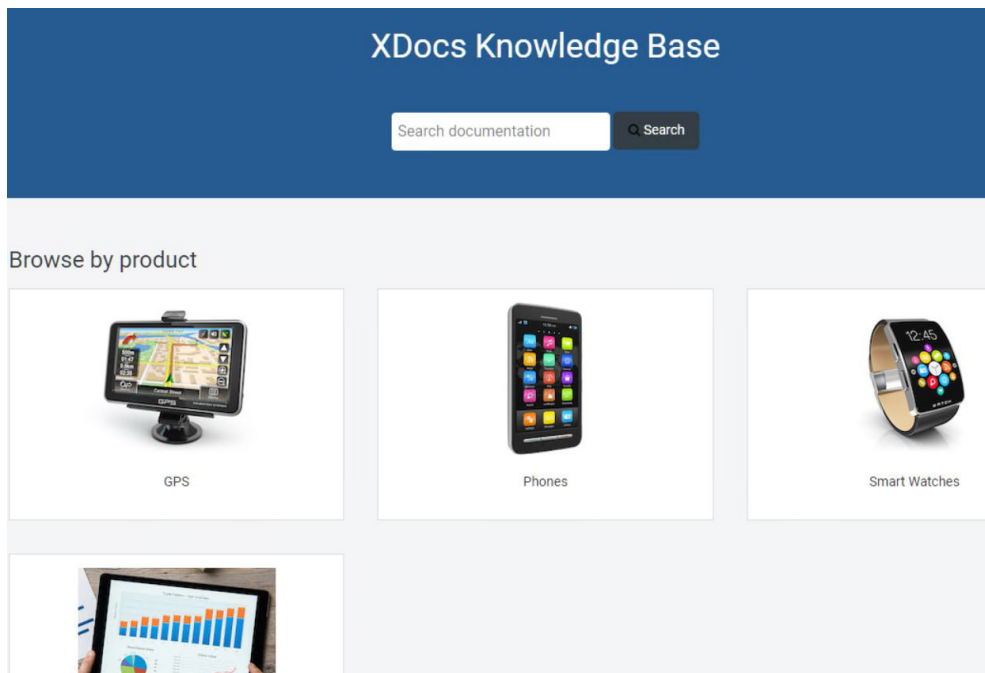
XDocs Knowledge Base from Bluestream offers intelligent delivery of your product content for your customers to improve both their pre-sales and post-sales experience.

XDocs Knowledge Base offers a feature-rich delivery platform directly from your XDocs CCMS:

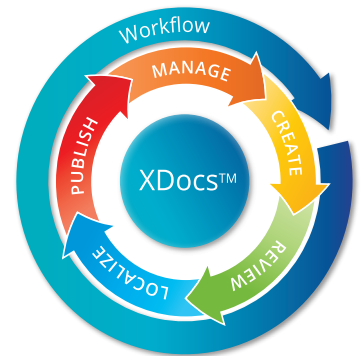
- Package your product content with your brand and style
- Enjoy enterprise class content delivery from an enterprise class CMS
- Automate the pull of approved content from your source server
- Interact with internal and external content consumers
- Integrate with JIRA, Salesforce, and other tools in your content cycle
- Provide your content consumers with faceted search
- Display your multimedia and multilingual content
- Let your content adapt to the screen size
- Configure the Knowledge Base with ease
- Serve up relevant content with variable user permissions

Enterprise class content delivery from an enterprise class CCMS

XDocs CCMS offers all the tools and benefits of intelligent, structured content – efficiency in creating, updating, and managing source language and translated content – and now the Knowledge Base offers you unparalleled efficiency in delivering your content to your customers – and all your content consumers.



With XDocs Knowledge Base, your customers can easily search, browse, find, and share your approved knowledge assets faster and more efficiently in HTML, PDF, eBook and other formats from any device.



Capture and Share

XDocs Knowledge Base has the power to capture all the knowledge resources (quick start, product specs, user guides, training, support, marketing and more) within your organization and allows you to efficiently update and share them with your customers and your internal content consumers.

Control every step of your content lifecycle with unparalleled agility. XDocs provides you with an enterprise end-to-end content solution.

Find out how XDocs can revolutionize your content.
Contact us today at info@bluestream.com.